



**Farm Refunds Limited**  
**Excise Duty Bureau**  
**Terms & Conditions**

P.O Box 28 Tapanui  
9542, West Otago  
[support@farmrefunds.co.nz](mailto:support@farmrefunds.co.nz)

**Excise Duty & Regional Fuel Tax**

1. I authorise FRL to act as my Agent with the New Zealand Transport Agency (NZTA) and allow FRL to submit FED and/or RFT Applications to NZTA for any refunds owed to me over the past 24 months and on an ongoing basis until I notify them otherwise.
  2. I authorise FRL to collect, retain and use any information about me/us for the purpose of completing any necessary FED and/or RFT Applications to NZTA or marketing products and services to me.
  3. I give permission to FRL to work directly with my fuel supplier, to retrieve all/any of my historical and current fuel usage records for the sole purpose of completing Fuel Tax refunds on my behalf.
  4. I/we authorize our Fuel Supplier/Provider to allow Farm Refunds Limited, continuous access to our monthly and/or quarterly Statements by way of including [admin@farmrefunds.co.nz](mailto:admin@farmrefunds.co.nz) to my/our Trading Account and have our Invoices/Quarterly Statements automatically copied to FRL, until such time as our relationship has been terminated.
  5. I acknowledge that I am aware of and agree, that in certain cases, the fuel supplier (i.e: RD Petroleum & Farmlands) will impose a charge for obtaining my Statements and that Farm Refunds Ltd will pass this cost onto myself.
  6. I acknowledge that I am aware of and agree to the relevant fees being deducted from my refund, these fees being Farm Refunds Limited Commission of 21 % plus GST for all Quarterly Claims filed on my/our behalf.
  7. I acknowledge that if I am a low user (Under 450 Litres per Quarter) I am aware of and agree to the relevant fees being deducted from my refund, these fees being Farm Refunds Limited Commission of \$75.00 (GST Incl.) for each Quarterly Claim filed on my/our behalf.
  8. I understand that the information that I have supplied to FRL has not been reviewed or audited and nor will it be prior to being submitted and therefore FRL including any employees, accepts no responsibility as a direct result of the integrity of the information.
  9. I warrant that all information I have provided, is true and correct and has been supplied in full to FRL. FRL will rely on this information to be accurate when preparing FED and/or RFT Applications to NZTA.
  10. I acknowledge that FRL will receive any refunds due to me on my behalf and the funds will be held in FRL account. Refunds, less agreed FRL fees, will be made available to me the same week FRL receives the refund.
  11. FRL will publish on their website any changes to the Terms and Conditions and/or fees. Changes will be effective from the date they are published.
  12. Where these terms and conditions are signed by an individual, that individual is confirming that they have the authority to bind the other people named or the company they are signing for.
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